



Central Texas College—MCSA Certification Training Program at Ft. Hood



Frequently Asked Questions

Who is eligible to participate in the MCSA program at CTC/Ft. Hood?

The MCSA program is open to active duty and retired military personnel and to the general public.

Are there any prerequisites for the MCSA program?

You should be familiar with navigation on the internet before signing up for the course.

What is the cost of the program?

The cost of the 18-week-program is \$4,500 which covers the tuition, fees, and courseware material.

What kind of financing is available?

The program is approved for Military Tuition Assistance (available to active duty soldiers), Montgomery GI bill, Pell grant, and other types of financial assistance.

Do I have to purchase books?

The cost of books is included in the tuition fee. Students are provided with a kit at the beginning of each class in the track.

What are the days/hours of the classes?

The courses are taught Mondays through Fridays from 4:45 p.m. to 10:30 p.m.

Where are the courses taught?

Classes are taught on Ft. Hood in the Soldier Development Center, Building 33009, room C109 and D212

How do I get access to Ft. Hood?

Students who do not have access Ft. Hood are issued a pass for the duration of the semester once enrolled in the courses.

Am I in the classroom for the whole 18 weeks?

No. The MCSA program alternates between classroom times and courseware review times. For example the A+ course consists of two weeks of classroom instruction followed by two weeks of courseware review. During courseware review students are not in the classroom. Instead, they are expected to review the material covered in class on their own and communicate with their instructor via e-mail about their study progress.

How much class time can I miss?

There is no set amount of days that students are allowed to miss. Students should discuss any absences from class with their instructor prior to signing up for the course to determine if these absences would prevent them from being successful in the course.

Where do I register for the courses?

Civilian students register for the courses through Central Texas College (Fort Hood Campus, building 3201 on Battalion Ave & 72nd Street or Central Campus located off Hwy 190; take Bell Tower exit.) Payment is expected at the time of registration.

On and after May 1, 2006 active duty military must register for the courses through the www.goarmyed.com portal.

Do I have to take the courses in one block?

The MCSA program is structured as an 18 week block in which students complete five courses in a sequence. On an exceptional basis students may be exempt from a class if they can demonstrate knowledge of the content. Priority in registering is given to students who sign up for the program in its entirety.

Are these courses required in a Central Texas College degree plan?

The five courses students take in the MCSA program count as electives in a Central Texas College degree plan. All courses students completed in the MCSA program appear on their CTC transcript and earn them college credits.

Where do I take the exams to get MCSA certified?

The closest location for the MCSA certification exams is the EWA testing Center in Killeen, located on 3400 East Central Texas Expressway. However there are many other locations in the surrounding area where students can complete the certification exams.

What is the cost of the certification exams?

The cost for each exam is between \$100 and \$220. The MCSA program prepares students for 6 exams (3 CompTIA and 3 Microsoft exams). The cost of the exams is not covered by financial aid. Active duty military can apply for a DANTES voucher for one of the three Microsoft exams, however the number of vouchers is limited. For more information, soldier students should go to the following website www.dantes-microsoft-test.com.

Is it mandatory to get certified?

It is not mandatory that students get certified during/after completion of the courses. However, we recommend students to take the exams to get certified because having the MCSA certificate demonstrates proficiency and has other benefits.